

# NALP Level 3 Diploma for Paralegal Technicians Distance Learner Guide

Document Specification:			
<b>Purpose:</b>	To provide individuals undertaking one of the NALP Level 3 Diploma for Paralegal Technicians with an overview of what to expect from the qualification, where to go for help and give general guidance around how the qualification is assessed		
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## 1. Introduction

NALP Training Company Limited, trading as National Paralegal College (NPC), is a training organisation specialising in qualifications and courses aimed at Paralegals. Some of these qualifications are awarded by a Recognised Awarding Organisation, NALP (National Association of Licenced Paralegals), and are regulated by the Office of Qualifications and Examinations Regulation (Ofqual). Other courses and Diplomas are awarded by ourselves, with some also accredited by the CPD Standards Office.

The qualifications offered by NALP are well regarded throughout the legal sector and are relied upon by users as a mark of competency for the holder of a NALP qualification.

NALP takes care to update its qualifications regularly, but please be aware that this can take time so there may be some examples of, for instance, case law, that have moved on since the last review. If you have any queries at all regarding the content of the workbook or assignments provided, please do not hesitate to contact NPC, and we will pass any feedback on to NALP for inclusion in their next scheduled review of the qualifications.

## 2. Qualifications Covered by this Guide

This Guide covers and provides information for Learners studying for the following NALP qualification:

Qualification Title	Qualification Reference No (as per Ofqual Register of Qualifications)
NALP Level 3 Diploma for Paralegal Technicians	610/7255/2

Guidance in relation to other NALP qualifications is available separately.

## 3. NPC - Distance Learning Approach

Distance Learning is where you, the learner, determine the pace at which you undertake the study and complete the qualification (within the time restrictions of the qualifications themselves – see Section 4.1). You will be provided with the workbooks and/or other learning material via a PDF workbook sent via email. Other formats may be available depending on any reasonable adjustments you may need – please contact us immediately if you need to discuss this further. It may also include recorded teaching and training videos to provide additional guidance, but usually a Learner will be expected to undertake the majority of their learning without the aid or supervision of a tutor or teacher. NPC is currently working on creating a new Learner Portal where the workbooks and other learning support materials will be available.

Whilst this form of learning is generally without direct guidance, NPC provides all our learners with access to tutorial support on request. This can be via email, telephone or, if available, video conferencing facilities such as Zoom.

Please note, it can take up to 5 working days to arrange tutorial support via telephone or video conferencing, depending on the availability of the tutor and of the Learner. Support via email is usually provided within 1 working day of a request being received.

## 4. Achieving the Qualification

NALP qualifications are designed on a model of units, each one covering a specific part of the legal sector and English Law. Learners will be tested on their knowledge and understanding of the unit they have studied by way of undertaking an assignment for that unit. In this section we will look at how these units combine to make this qualification.

### 4.1. Total Qualification Time (TQT) and Unit Details

Each Unit has been assigned a specific number of hours that it will take an **average learner** to study and understand the subject matter. It is based on two main components:

- **Guided Learning Hours\*** – As previously mentioned, this is the number of hours a learner is likely to spend in in real time with a teacher or tutor being guided through the subject. This must be face to face – either in person or via video link – so that the learner can ask questions and receive answers in real time.
- **Self-Study and assignment** – this includes the number of hours a learner is likely to spend studying at home, including where this study has been directed by their teacher (e.g. homework). It also includes the time a learner will take to complete the assignments set as these are expected to be completed by a learner outside of a classroom or real-time teaching scenario to ensure that the completed work is that of the learner.

**\*Note:** if a learner has opted to study via ‘Distance Learning’ they should consider the overall TQT as the likely time it will take them to complete their chosen qualification.

The combination of these hours is known as the **Total Qualification Time (TQT)**. Please note that because the TQT is based on an **average learner** the time actually taken by a learner to complete this may be shorter or longer than the hours given in the table below, however achievement will be based on the quoted TQT and not on the hours a learner claims it to have taken. Therefore, if a learner takes over 103 hours to study and pass the assessment for Unit 1 of the NALP Level 3 Diploma for Paralegal Technician, this does not mean that they do not have to take another unit in order to gain the qualification. They must successfully complete all Units and their associated assessments, regardless of the length of time it takes them to achieve this (within the maximum allowed time of 2 years).

The details of the Guided Learning Hours (GLH) and TQTs for each unit of study for the NALP Level 3 Diploma for Paralegal Technician are as follows:

Unit	Title	Unit Number	GLH	Self-study and assignment	Total TQT
1	Introduction to Law for Paralegals	Y/650/9222	62	51	113
2	Introduction to Professional Conduct for Paralegals	A/650/9223	40	32	72
3	Introduction to Law of Contract for Paralegals	D/650/9224	64	54	118
4	Introduction to Litigation and Dispute Resolution for Paralegals	F/650/9225	55	46	101
<b>TOTAL</b>			<b>221</b>	<b>183</b>	<b>404</b>

Each unit covers a different area of the English legal system, at an appropriate level for Learners undertaking the NALP Level 3 Diploma for Paralegal Technicians. All the units listed in the above table are **mandatory** for all Learners.

#### 4.2. Credits

Credits are used by some educational providers to assign a value to the units, or modules, undertaken, and achieved, by a learner. Whilst not compulsory, these are seen as useful tools to make it easier to identify the depth, complexity and intellectual demand of the learning that has been undertaken. Credits can often be helpful when looking at recognition of prior learning at a similar level, or for entry to higher education.

Credits have been allocated to the units attached to the NALP Level 3 Diploma for Paralegal Technicians as follows:

Unit	Title	Level of Unit	Credit Value
1	Introduction to Law for Paralegals	3	10
2	Introduction to Professional Conduct for Paralegals	3	7
3	Introduction to Law of Contract for Paralegals	3	11
4	Introduction to Litigation and Dispute Resolution for Paralegals	3	9
<b>Total Credit Value for the NALP Level 3 Diploma for Paralegal Technicians</b>			<b>37</b>

## 5. Reasonable Adjustments and Special Considerations

“Reasonable Adjustments” refers to the arrangements put in place to account for a learner’s physical, mental or learning disability. Such disabilities are generally long term and, as such, will be known to the learner prior to their enrolment on a NALP qualification. Adjustments can be made, such as to the overall time allowed for a learner to complete the qualification and the time allowed to complete assignments. Each request for a reasonable adjustment will be considered by NALP on a case-by-case basis. Due to Reasonable Adjustments being in respect of known medical or educational special needs, such as dyslexia, visual impairment, mental health conditions, etc., **any such requests should be made at the time of enrolment on the qualification and prior to any assessment taking place.** Any medical conditions that may require a stay in hospital during the time that the Learner will be studying should be declared at the time of enrolment. NALP reserves the right to ask for evidence of any condition cited as the cause for a claim for a Reasonable Adjustment.

Special Considerations are where an *unforeseen event* happens which affects the Learner and their ability to complete their studies and/or assignments. This could be an accident or injury, a bereavement or other event. **The Learner should inform NPC immediately such an event occurs (or as soon as they are physically able to)** for them to put in a request for a Special Consideration and **this should be received a minimum of 24 hours before the assignment due date**, but in any event **must be provided before or on the due date.**

The type of evidence that may be required for a Reasonable Adjustment or a Special Consideration to be considered includes, but may not be limited to:

- Doctor’s note to confirm illness or medical condition requiring adjustments to be made
- Copy of a death certificate for a claim of bereavement
- Court attendance letters / Jury Service Letters
- Note from therapist or other specialist consultant setting out the reasons preventing a Learner from completing the study and/or assignment in the specified time
- If under 18, a parental discussion and signed letter by the parent and tutor to confirm exceptional extenuating circumstances may be submitted

Please note: extra work commitments; childcare or elderly care issues of a general nature; other assessments with similar deadlines; no computer facilities at home; etc. are **not** considered as exceptional extenuating circumstances.

Where such a request includes provision of additional time to complete a qualification and/or assessment(s), the maximum time allowed will not exceed 25% of the usual required time for completion of the qualification and/or assessment(s). For the avoidance of doubt, if a learner has been granted an extension to their qualification, the maximum time they will be allowed to complete it under Reasonable Adjustments or Special Considerations is 2.5 years or 30 months from the date of enrolment.

In respect of the time allotted to the assessments, the following is the maximum amount of time allowed for learners with agreed reasonable adjustments or special consideration:

Unit	Title	Max Time Allowed for MCQ inc RA/SC	Max Time allowed for Assignment inc RA/SC
1	Introduction to Law for Paralegals	75 minutes	N/A
2	Introduction to Professional Conduct for Paralegals	56 Minutes	2.5 weeks (18 calendar days)
3	Introduction to Law of Contract for Paralegals		
4	Introduction to Litigation and Dispute Resolution for Paralegals		

Please note that the above are the **maximum times allowed** and learners could be granted extensions of differing lengths, dependent upon the reasons for the request, etc.

As all assignments are required to be completed and submitted within 2 weeks of it being sent to the learner, the maximum extension allowable under Reasonable Adjustments or Special Considerations is 4 calendar days for any single assignment attempt.

In respect of the multiple-choice question paper assessment, these will be delivered remotely via a proctored examination service. As such, other reasonable adjustments may be able to be made such as having the questions in larger font or different coloured backgrounds, etc. These will need to be arranged well in advance and Learners must contact NPC regarding these arrangements on enrolment.

Full details of our approach to Reasonable Adjustments and Special Considerations can be found within our Reasonable Adjustments and Special Considerations Policy, available to download from [here](#).

## 6. Assessments

The NALP Level 3 Diploma for Paralegal Technicians is assessed via multiple choice question papers, which are undertaken monthly at pre-arranged dates/times, and written assignments (for Units 2, 3 and 4 at Level 3) which are undertaken on demand by the learner as they complete each unit of study.

### 6.1. Assignments

Earlier we have stated that a Learner must pass an assignment for each unit that they study in order to gain their chosen qualification. Each assignment for Unit 2,3. And 4 at Level 3 will include specific guidance for that particular assignment which should be read in conjunction with the information provided in this section, as well as the information provided in the Qualification Specification which is available to download from the NALP website [here](#).

Each assignment will provide opportunities for learners to be assessed on a sample range of the content required for the unit. Assignments consist of several tasks.

Each assignment contains:

- Learner Instructions
- Learning outcomes and assessment criteria for the unit.

### 6.1.1. Requesting Assignments

NALP qualifications have been designed to allow learners the freedom to decide when they feel they are ready to take an assignment, having studied the associated material for that unit. Whilst all assignments must be requested and submitted prior to the deadline for the completion of the qualification (see section 4.1 above), there is no set order or timeframe for the individual units to be completed.

For those who are studying via the distance learning approach, you are more likely to have the freedom to choose when you wish to undertake an assignment for each unit you are studying. Such Learners should contact NPC to request an assignment when they feel ready to do so.

### 6.1.2. Administering the Assignments

Once a Learner has requested an assignment, NPC will request this from NALP who will allocate which assignment the Learner is to complete. This will then be passed to the Learner by NPC.

A Learner has 2 weeks from the date of the assignment being emailed to them by NPC to complete the assignment, ensuring that they submit this to NPC in good time for it to be returned to NALP for assessment on or before the due date. To help with this, **the Due Date will be clearly marked on the front sheet of the Assignment paper.** The automatic clock will also stop as soon as the Learner has submitted the completed assignment to NPC. **It should be noted there is a maximum word limit of 2,000 words for all assignments for the NALP Level 3 Diploma for Paralegal Technicians.** Any Learner exceeding that will not attract marks for any words over the maximum limit.

**PLEASE NOTE: It is the responsibility of the Learner to ensure that all assignments are provided to NPC in good time to be returned to NALP for marking by the date specified. LATE SUBMISSIONS WILL NOT BE ACCEPTED BY NALP.**

### 6.1.3. Word Limits

**THE MAXIMUM WORD LIMIT FOR ASSIGNMENTS FOR LEVEL 3 DIPLOMA FOR PARALEGAL TECHNICIAN IS 2,000 WORDS**

**What is included in the word limit?** ALL words used within the main body of your answer are part of the word limit. This includes but is not limited to headings or sub-headings; case titles (e.g. Donoghue v Stevenson (1932)); quotes; summaries of the facts of cases and/or statutory provisions.

**Penalties for exceeding word limits.** Any assignments received more than 10% of the maximum word limit will not be read and therefore will not be marked. Word limits are an instruction and complying with instructions is a critical life skill, particularly in law. But, most importantly, word limits allow Examiners to make a true comparison between your work and the work of other learners. It is your responsibility to count the words you submit (you are advised to use Microsoft Word to assist you). You

MUST enter the total number of words your assignment contains on the front sheet you submit with your assignment.

It is also important to bear in mind that you should not write too little. The Marking Criteria Examiners use identifies the points they are looking for to give you credit in your answer. If you are too far **below the word limit**, you will be unlikely to have covered all the points required. Although there is no minimum word count it is highly unlikely you will have covered all the assessment criteria and learning outcomes if you have written less than say 500 words. If in doubt speak to your training provider for more guidance.

Guidance on how much to write for each question is identified by the marks allocated for each. For example: a 5-mark question will require an answer of about half an A4 page or a large paragraph, a 10-mark question about a whole A4 side and for a 20-mark question about 2 sides of an A4 page. **Please note that these are guidelines only as you should endeavour to keep within the overall maximum word count for each assignment.**

## 6.2. Multiple Choice Questions (MCQ)

The multiple-choice question (MCQ) papers are undertaken online via a secure proctoring service. MCQ assessments will be undertaken a pre-arranged dates and times, usually on the last Friday of every month. Learners will be provided with full details as to how to log into the proctoring service and will be required to ensure they have a suitable place in which to undertake their examination, with no distractions and no one else in the room (unless previously agreed under a Reasonable Adjustment arrangement). They will be required to have their ID ready and acknowledge that both their PC screen and themselves will be recorded and monitored throughout the exam to ensure that the assessment is undertaken compliantly. The time allocated for completion of the multiple-choice question paper will depend on the unit being studied. You will be advised of this.

### 6.2.1. Requesting MCQ Assessments

Once a Learner has requested an MCQ Assessment, NALP will inform NPC of the next available assessment slot. As stated above, this will usually be on the last Friday of every month. NALP will pass the contact details of the learner to the proctoring service to facilitate the delivery of the MCQ assessment. The proctoring service will then contact the learner to provide instructions as to how to set up to take the assessment. It should be noted that the proctoring service used for the MCQ paper assessments requires learners to have access to both a laptop or desktop computer **and** a mobile device with a camera such as a smart phone. This is to allow the invigilator to remotely view the screen and the actions of the learner, ensuring that the learner is not accessing any other search engines or other online resources during the examination. The MCQ paper is a 'closed book' examination meaning that learners are not allowed any assistance or access to any learning materials or other resources that could help them answer the questions on the assessment

### 6.2.2. Cancellations

If a cancellation occurs within 5 business days of the planned exam, an administration fee of £25 will apply. This is because the list of candidates is finalised and arrangements are made with VICTVS 1 week prior to the exam.

Such cancellations will not go against the Learner in any way and will not count as an exam attempt.

### 6.3. Assessment Breakdown

The following indicates the percentage of assessment that will be assessed via either method for each unit of study undertaken by learners on the NALP Level 3 Diploma for Paralegal Technicians:

Unit	Title	Multiple Choice	Time Allowed for MCQ	Written Assignment	Time allowed for Assignment
1	Introduction to Law for Paralegals	100%	60 Minutes	0%	N/A
2	Introduction to Professional Conduct for Paralegals	80%	45 Minutes	20%	2 weeks
3	Introduction to Law of Contract for Paralegals				
4	Introduction to Litigation and Dispute Resolution for Paralegals				

In order to achieve the desired Qualification a learner must have completed and achieved the required pass mark for all units within 2 years (24 months) of enrolment onto the qualification.

If a learner fails to complete all necessary units within this timeframe they will be required to re-enrol, including payment of new enrolment fees. If they have passed some of the required units, these may or may not be considered under NALP’s criteria for Recognition of Prior Learning, dependent on any changes to English Law that may have occurred during the time since the original enrolment. Please see Section 5 above and refer to the NALP website for more details at:

<https://www.nationalparalegals.co.uk/recognition-for-prior-learning/>.

### 6.4. Grading of Assignments, Units and Overall Qualification

For the MCQ element for all Units each question is worth 2 marks. A Pass will be determined as above (Unit 1 = 33 correct MCQ’s (66/100 marks); Unit 2, 3 and 4 = 26 correct MCQ’s (52/80 marks) worth 80% of the final grade). The purpose of the MCQ’s is to demonstrate Learners’ knowledge of the Units.

For units 2, 3 and 4 at Level 3, the Assignment will be made up of Problem Based Questions in the form of scenarios. These will be designed to test Learners' ability to *apply* the law and provide initial advice. A minimum mark of 9/20 is required to Pass this element.

The assignments will be marked against the mark scheme with higher marks being awarded based on the following criteria:

- **Pass:** (Descriptive): A Pass grade will be awarded if a Learner has fully covered all criteria indicated but this has been done in a basic (descriptive) way (9-12 marks).
- **Merit:** (Explanatory): A Merit grade will be awarded if a Learner has shown a higher degree of aptitude, has demonstrated a thorough understanding of the material and has presented their findings in a clear and accurate manner (13-15 marks).
- **Distinction:** (Showing evidence of implications): A Distinction will be awarded if a Learner has shown a mastery of the subject matter and has dealt with the questions in a professional manner. Attention will be given to spelling, grammar, layout and style and to the actual presentation of the assignment in addition to the content (16+ marks).

More details regarding the assessment methodology and the rules of combination for the units can be found within the Qualification Specification which is available to download from the NALP website [here](#).

### 6.5. Feedback on Completed Assessments and Sample Assessments

All Learners should be aware that NALP **does not provide feedback on assignments**, regardless of the outcome. This is because of the way the assignment questions are structured, meaning that it would be extremely easy for the feedback to give a Learner an advantage should they need to re-take the assignment.

The assignments are designed to set out a scenario and ask questions that will demonstrate the Learner's understanding of the law as it is applied to the given scenario. Because of this, feedback could easily provide a Learner with too much information that could virtually give them the answer to the assignment question. NALP has therefore made the decision not to provide feedback on specific questions. Should the Learner require additional tutorial support on this, they should contact NPC who will arrange for a tutorial session or to answer any queries via email, depending on the Learner's preference. Please note that our Tutors will not be able to provide specifics regarding how questions should be answered, but will provide support on question techniques, etc. so that the Learner has the best possible chance to achieve their desired outcome on their assignments. Additionally, NALP have provided some indicative content for all of the Learning Outcomes and Assessment Criteria within their Qualification Specification, available to download [here](#). Learners can also find sample questions on NALP's website [here](#) for them to practice prior to undertaking a live assignment.

If Learners require any further general guidance on how to complete their assignments, NPC is also happy to offer some direct guidance should this be necessary. We will not, however, provide specific

guidance on individual assignment questions, nor give any form of feedback during these sessions on previous results.

## 6.6. Re-Sitting Assessments

All learners have the ability to take one free re-sit per assessment. A second re-sit is also available, but this will incur a fee. The maximum number of attempts a learner may take for any single assessment is 3 attempts. Detailed information regarding the opportunity to re-sit assessments is set out in the Qualification Specification which is available to download from the NALP website [here](#).

**All Learners must have completed all assessments and passed all mandatory units within the set timeframes as set out in Section 6.3 above.**

Should a Learner fail to have completed and passed all necessary units for the qualification, they will be required to re-enrol on the qualification, including the payment of a second enrolment fee. Units already achieved may be considered under NALP's Recognition of Prior Learning Policy, a copy of which is available to download from our website [here](#).

## 6.7. Quality Assurance of Assessment Decisions & Appeals

All assessments are marked externally by NALP independent assessors. No assessment decisions are made by any NALP Approved Centre. NALP has a full Quality Assurance and Moderation Policy in place which is followed to ensure that all assessments have been marked in line with the standard mark scheme, that all members of the examining team are fully trained and that sufficient standardisation of results is undertaken. A copy of the Quality Assurance and Moderation Policy is available on request from [admin@nationalparalegals.co.uk](mailto:admin@nationalparalegals.co.uk).

If a Learner disagrees with the Assessment Decision, they are entitled to submit an Appeal, in line with our Appeals Policy, which is available to download from our website [here](#).

**Please note:** NALP will only consider appeals if there is a specific rationale provided for why the Learner disagrees with the decision made. They will not consider academic appeals based on the opinion of a third party who is not a tutor/teacher for NPC (or any other NALP Approved Centre). Learners must gain the support of an NPC tutor for any appeals made. In addition, any Appeals brought against a failure on the basis of NALP uncovering plagiarism will require the learner to explain to NPC why that decision is incorrect before this will be passed to NALP.

## 6.8. Instructions to Learners

Please read the following instructions carefully before attempting your assignment.

### 6.8.1. Assignments

- Always ensure that you are familiar with the content of the units and the Assessment Criteria they cover. You can find all of this information in the Qualification Specification for the NALP Level 3

Diploma for Paralegal Technicians, available [here](#). If you go to the back of the Qualification Specification you will find the unit details, setting out the Learning Outcomes and Assessment Criteria plus the Indicative Content. The Learning Outcomes is what a Learner is expected to be able to do or have an understanding of once they have completed that part of the unit; The Assessment Criteria, plus the Indicative Content, gives a clear indication of what the assessors are looking to see being covered in the answers to the assignments NALP has set in order to demonstrate that the Learner has attained that Learning Outcome.

- Look at the sample questions on NALP’s website [here](#). These will give you a lot of information in respect of the sorts of details you would be expected to include in your assignment. But please ensure these details are included in a way that works with the scenarios and context of the assignment questions themselves.
- Always read the question you are answering at least three times before attempting to answer. This is to ensure you slow down and read what it says. It is human nature for us to read the words we expect to see next, and it is a mistake we encounter often with Learners submitting their assignments. There may be several parts to the question which is often not answered as the learner just sees the first part and therefore only addresses their answer to that part thereby losing marks.
- Always ensure you take note of the context of the question as well as the content. With so much in Law being contextualised Learners can sometimes look at the problem from the wrong angle. If in doubt, go back to the assessment criteria mentioned in the first point above and ask yourself if the way in which you are interpreting the question will address what our assessors will be looking at.
- Before you start an assignment, you should read it carefully and ensure that you understand what is required of you before you attempt any task. If you are uncertain, you should ask for guidance from NPC.
- Each task should be word processed on a fresh sheet of paper which is clearly headed with your name and your NALP Membership Number (all Learners are provided with one free year’s membership of NALP on enrolment).
- Each task must be clearly labelled with the question number being attempted.
- All questions must be completed before the assignment is submitted for assessment. You are provided with comprehensive workbooks by NPC on your enrolment with us.
- When completing your Assignments, you may use any books, notes, or other external sources to assist you, but **YOU MUST CLEARLY CITE THESE SOURCES** within your answer, including details of author and publication they are taken from, otherwise this could be construed as **PLAGIARISM** (i.e. copying from other works). Such **PLAGIARISM WILL NOT BE ACCEPTED AND MAY RESULT IN YOUR DISQUALIFICATION FROM THE QUALIFICATION AS A WHOLE**. Please note that whilst such citations are allowed, these should be kept to a minimum as it is important for Learners to produce original and individual work in order to clearly demonstrate your own knowledge and understanding. The use of Artificial Intelligence (“AI”) Applications, such as ChatGPT, is also prohibited in assessments.

- Any assessment written/completed with the assistance of AI applications and any work containing content obtained from AI applications will be regarded as **PLAGIARISM AND MAY RESULT IN YOUR DISQUALIFICATION FROM THE QUALIFICATION AS A WHOLE.**
- When you have completed all questions, please complete the front sheet of the Assignment and ensure that this is included with your assignment before emailing it to the two email addresses detailed on your instruction sheet. All Learners must verify that all the work contained in the assignment is your own. **It is particularly important that this section is completed.**
- When your work has been assessed, you will be informed of your result for that unit. If you do not successfully complete all units for the qualification taken you will be awarded unit certificates for the credits of each unit achieved.
- Assignments will be assessed according to the standard of work provided against the Learning Outcomes and the Assessment Criteria given. A grade of pass or fail will be given.
- If an assignment has been failed (by not achieving an overall pass mark), you will be given the chance to request another assignment. Failure to be successful in the second assignment will mean that a third will have to be requested for which a fee will be charged (details of fees available on request). There will be no further chances to complete the assignment.

### 6.8.2. Multiple Choice Question (MCQ) Assessments

- Look at the sample questions on NALP's website [here](#).
- Please ensure that you review the NALP document "**Candidate Guidance and Regulations for NALP Remotely Invigilated Exams Using VICTVS V3**" document which will be provided to you by ourselves. This will provide you with the full technical specifications required for the devices needed to take the MCQ assessment and the full regulations surrounding these assessments.
- Ensure that you have a laptop or desktop computer **and** a mobile device equipped with a camera which will be used by the invigilator to monitor you during the assessment.
- Ensure that you take the assessment in a quiet, private room which is not being shared by any other person. There should be no one else in the room whilst you take your MCQ assessment (unless pre-arranged with ourselves and agreed by NALP for the purpose of making Reasonable Adjustments).
- Ensure that you have logged into both the VICTVS V3 website and downloaded and logged into the VICTVS V3 app at least 24 hours prior to the assessment to ensure there are no issues with connection (log in details will be supplied 5 days prior to the assessment).
- Ensure you log onto the VICTVS 3 website and app at least 30 minutes prior to the assessment start time to go through the necessary security checks with the invigilator.
- Ensure that your desk and surrounding areas are clear of any books, printed or blank papers, prepared notes, revision notes or any other materials.

- Ensure you do not have any other electronic items on your desk including calculators, additional tablets or mobile devices or any additional monitors. If you do have an additional monitor you will be asked by the invigilator to disconnect it and/or turn it away from you so that you cannot see/access the second screen.
- You are not permitted to eat, smoke or vape during the exam. However, you are free to have water or a soft drink in a clear glass or bottle.
- Other than if you need to ask the invigilator for assistance, you are not permitted to communicate with anyone else during the assessment whether verbally, electronically or in any other form.
- You are not permitted to access any other websites or software applications, including online translation services, at any time during the assessment.
- You are not permitted to leave the assessment room at any time for any reason during the assessment.
- If you lose connection on your mobile app or internet connection to the VICTVS V3 software so that the invigilator cannot see what you are doing for 5 minutes or more, you will not be allowed to continue and will have to re-book your assessment.
- You must be on time for your assessment. Joining the assessment online 15 minutes or more later than the arranged time will mean that you forfeit that attempt at the assessment and will have to arrange a re-sit.